

Beat: Travel

## Air France s new cabins take off to Los Angeles and Washington

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**USPA NEWS** - Since 6 July 2015, two additional North-American destinations have been served with the new Air France cabins. One year on, Air France's efforts have paid off. Air France, voted "world's most improved airline" in 2015

Since 6 July 2015, two additional North-American destinations have been served with the new Air France cabins. Customers travelling to Los Angeles and Washington can now enjoy the new Business cabin, a real cocoon in the sky, and the fully-revised seats in Premium Economy and Economy. The gradual entry into service of the BEST-equipped Boeing 777s will allow us to serve these destinations with the new cabins up to seven times-weekly throughout the 2015 summer season. Ultimately, 44 Boeing 777s, the heart of the Air France long-haul fleet, will be equipped.

In June 2014, Air France unveiled the first Boeing 777 equipped with its new long-haul cabin classes. One year later, the Company is reaping the rewards of its efforts with a significant increase in its customer satisfaction ratings. This enthusiasm has given rise to a 28 point increase in the Net Promoter Score (NPS), a popular rating index which has received a high response from customers asked whether they are willing to recommend the Company to their families, friends and colleagues.

In June 2015, Air France received two awards from Skytrax " world's most improved airline and, for the second consecutive year, best first class airline lounge dining. These awards were presented to the Company at the World Airline Awards, the occasion for Skytrax to announce its highly-professional airline rating among one of the most respected in the air transport industry. Both awards received by Air France are the result of a satisfaction survey carried out online with 19 million customers.

The Flight times in local time are the following:

AF072: leaves Paris-Charles de Gaulle at 13:40, arriving in Los Angeles at 16:20;

AF069: leaves Los Angeles at 18:25, arriving at Paris-Charles de Gaulle at 14:15.

AF026: leaves Paris-Charles de Gaulle at 16:55, arriving in Washington at 19:25;

AF027: leaves Washington at 21:30, arriving at Paris-Charles de Gaulle at 11:00.

Air France-KLM serves 19 destinations in North America on departure from Paris-Charles de Gaulle and Amsterdam-Schiphol. Recently, the Group also resumed operation of two seasonal services to Minneapolis and Dallas (USA). Air France-KLM is also increasing capacity to Vancouver (Canada) with flights operated by Air France on departure from Paris-Charles de Gaulle since 29 March 2015. Moreover, since 19 May 2015, KLM has resumed flights to Edmonton (Canada) on departure from Amsterdam-Schiphol. Furthermore, as part of the transatlantic joint-venture, Air France-KLM and its partners Delta Air Lines and Alitalia jointly operate over 250 trans-Atlantic flights operated daily by the four airlines. The joint-venture represents close to 25% of total capacity between Europe and North America.

**Article online:**

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